

The Directors of CPAC Modular Limited are committed to the principles and practice of excellence and conform to the requirements of the ISO 9001:2015 Quality Management System Standard, which incorporates EN 1090.

CPAC Modular's overall objective is to consistently provide client value and satisfaction in service through leadership, continual improvement, employee development, recognition, and social responsibility. Our Quality Management System (QMS) provides a framework for measuring and improving our overall business performance. It also supports our company strategy and business plan, whilst facilitating continual improvement and ensures the fulfilment of our client and other applicable requirements. The company QMS encompasses the processes to ensure continual adherence for our QMS including European Conformity CE Mark.

The Directors and Management of CPAC Modular demonstrate leadership and commitment with respect to the QMS by:

- Complying with all relevant legislation, regulations, approved codes of practices, best practice, client, and other specific requirements, were reasonably practicable.
- Setting, reviewing, and developing the QMS, its policies, objectives, and targets in line with the Plan, Do, Check, Act process.
- Ensuring the resources needed for the QMS are available, engaging and communicated, to support workers to contribute to the effectiveness of the QMS.
- Appoint competent personnel to assist in ensuring that all our statutory duties are met, where appropriate using specialists from outside our organisation.
- Promoting the use of a process approach and risk-based thinking; resulting in all processes being established, documented, monitored, and measured to ensure conformance including client requirements, business objectives, applicable industry regulations and legislation.
- Ensuring that all our staff are provided with relevant training and development.
- Collaborating closely with our clients to develop and maintain first class relationships.
- Endeavouring to enhance products and service offerings to our clients' satisfaction.
- Ensuring that the requirements of all interested parties are clearly understood, so that our products and services are consistently delivered in a timely and professional manner.
- Compiling Project Safety Files for BCAR compliance to ensure timely handover.
- Carrying out regular quality audits checks on our documented processes.
- Performing product quality audits during production, installation and completion.
- Maintaining investment in the digitalisation of company resources, to support our QMS.
- Continuing membership of recognised industry associations, to exchange ideas and promote latest information on technology advancements and to be recognised as an industry leader.
- Promoting this Quality Policy and objectives throughout the organisation to increase and enhance workers awareness, motivation, involvement, and responsibility.
- Reviewing and revising this Quality Policy on a continual basis in the light of legislative or organisational changes, and at least annually.

This policy is controlled and maintained as part of Cpac Modular quality initiatives and is available to staff and workers through our Safety Statement and internal communication process. The policy is also available to interested parties on request to the Compliance Manager.

Signed: **Sean Murphy | Managing Director**

Date: 24th March 2025